



Quality Management

Aluline Precision Engineering is committed to manufacturing and providing high quality products, effective project management, design, research and development, plus outstanding customer service. The pursuit of our mission will in turn lead us to our vision of being a high quality provider to the world's top manufacturing, scientific and water industries - based on strategic focus in the areas outlined below. Our precision products will be designed and built to meet and (where appropriate) exceed the required tender specifications. This includes ensuring that we meet and exceed any relevant industry specific regulations or standards. Aluline Precision Engineering operates a Quality Management System (QMS) to ensure that we deliver consistent high quality. Our QMS is accredited to ISO 9001 & ISO 14001. (a copy of the certification is available on request)

Customer & Client Satisfaction

Aluline Precision Engineering has set out to provide a standard that is second to none. Underpinning all our activities is a genuine conviction of how our services are delivered and is just as important as what is delivered. Putting the customer and client first therefore remains a priority. We work hard to develop a close working relationship, we listen carefully and respond quickly to changing needs.

Health, Safety and Security

Aluline Precision Engineering recognises the importance of health, safety and security - during the manufacture / supply of the project and afterwards.

The company's health and safety policy sets out our commitment and outlines our approach to effective health and safety management. Our processes and procedures are designed not simply to meet legal requirements but to effectively deliver a healthy, safe and secure working environment for our employees and everyone else who might be affected by our work. Our precision products are designed, manufactured and built to meet relevant safety and regulatory standards.

Equality

We remain in no doubt that the contribution to the overall performance of the company by its employees, is a major factor in its ongoing success. We are committed to offering our employees fair terms and conditions, ensuring that they have the skills and qualifications they need; also providing opportunities for training and development. Aluline Precision Engineering welcomes employees from all ethnic and religious origins; cultural diversity is appreciated and is seen to enhance productivity and design. Discrimination of any kind will not be tolerated by the management team.

Sustainability

Aluline Precision Engineering understands the importance of sustainability - in design, delivery and in continuing operation. From the moment we start, by identifying our clients requirements, to the point at which equipment has been installed and beyond, we use and apply superior systems, processes, equipment and standards. Our significant investment in I.T and our discerning approach to purchasing are examples of our efforts to adopt the best practice throughout our business. This is reflected in how we:

- Source sustainable materials and look for ethical suppliers.
- Work with local communities where appropriate.
- Design, manufacture and build energy efficient units while minimising waste during production.

We have implemented an Environmental Management System accredited to BS14001. A copy of the certification is available on request, or details of our environmental management policy, processes and procedures are available on request. In particular, we ensure that the design of our precision engineered products meet the relevant environmental standards.

Our organisational values: "Respect, Pride in the job, Commitment, Listening & Learning".